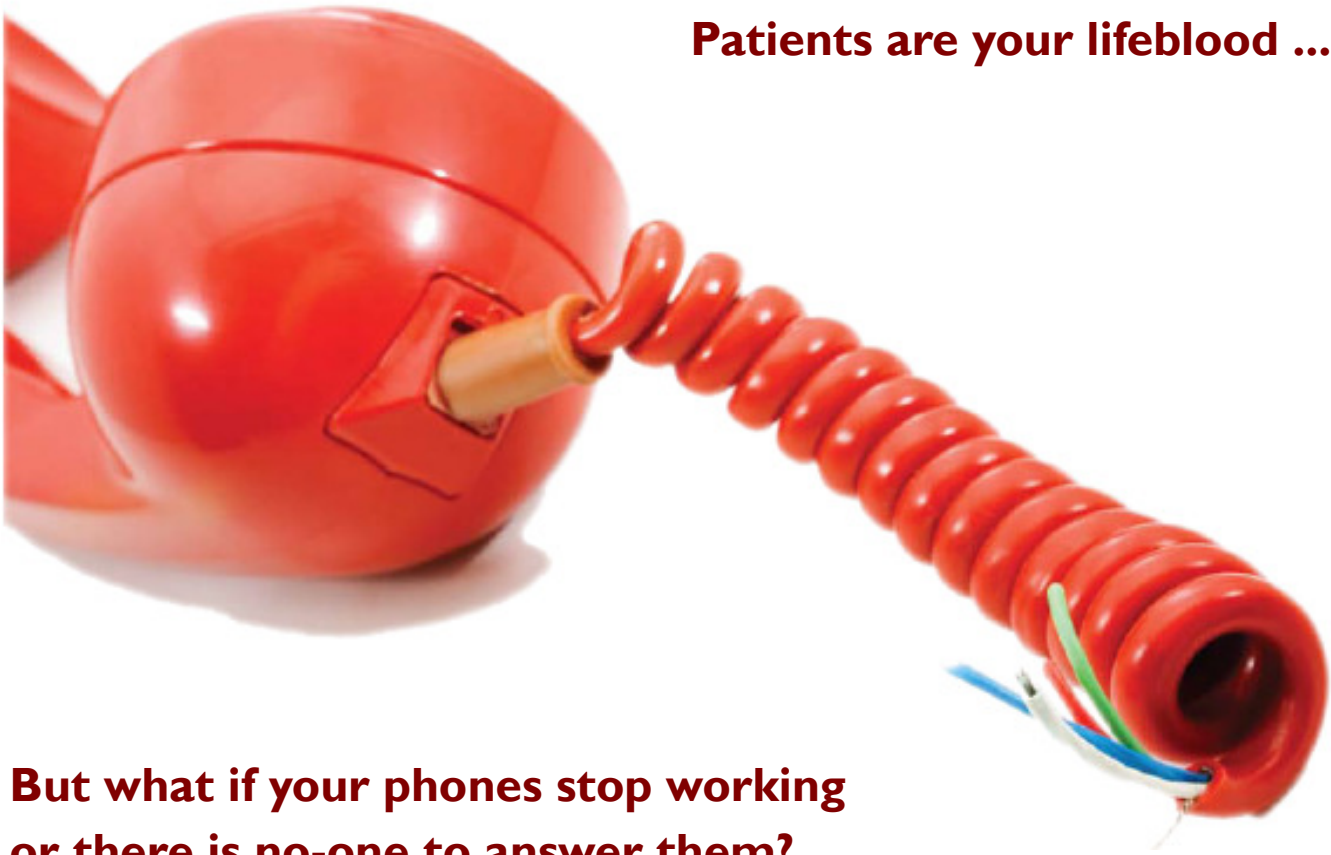


Sesui

Now that's clever ...

Patients are your lifeblood ...



**But what if your phones stop working
or there is no-one to answer them?**

Solutions For Health Care Providers

Sesui

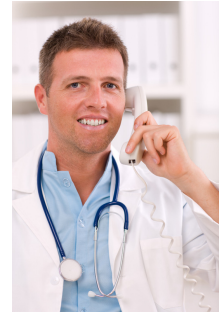
Now that's clever ...

Offering you far more than just a number divert

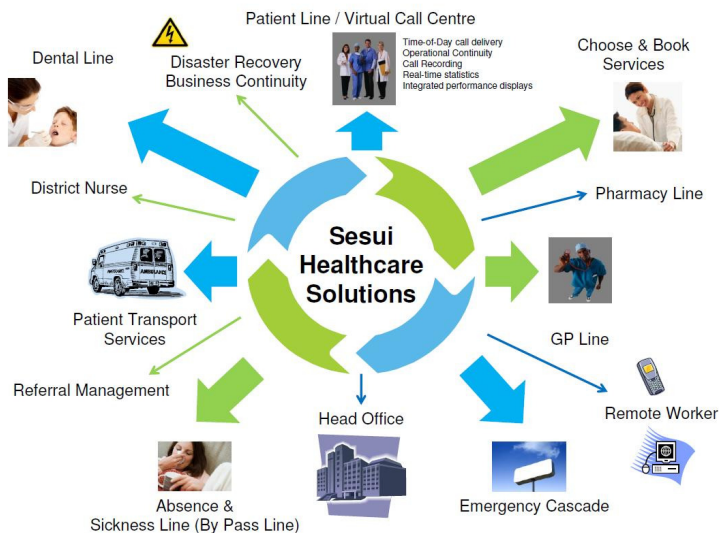
For over 5 years, Sesui has been providing reliable, innovative, cost effective solutions and support to the Health Care community. Over that period, we have provided the tools for health service professionals to 'self-manage' resources and costs providing real-time control of both service quality and service continuity.

Whether monitoring on a day-to-day basis, or, managing the impact of extraordinary events (such as pandemics), system users can analyse and improve their caller experience and operational efficiency against QR8 performance metrics. Changes may be implemented and improvements made through the simple to use management system.

The Sesui service does not require significant capital expenditure and is intended to complement existing investments in systems and hardware, or, to bridge a service or technology gap due to ageing hardware. Whichever is the right option, you can feel confident that a Sesui solution eliminates the need for costly new hardware and / or equipment, both from a purchasing and ongoing maintenance / support perspective.



Applications



Quality Requirement monitoring (QR8)

Advanced call routing

Real-time Management Information

Call capacity management

Smart messaging & alerts

Call recording

Remote worker solutions

Service integration

Business Continuity

Department of Health commentary on QR 7 warns that "many providers are now heavily dependent on their telephony .. systems - how would they continue to provide a service to their patients were they to experience a failure? And how would they cope if confronted by some wholly unforeseen event which made it impossible for the organization to work normally?"

Sesui's services have been developed to put you in real-time control, giving you the maximum agility to deal with any continuity event, whether pandemic, loss of site or personnel and helping you to plan for the unknown.



Now that's not just clever, that's vital ...

Sesui Ltd

The Magdalen Centre

Oxford Science Park

Oxford, OX4 4GA

T: 08445 600 600

F: 08445 600 700

www.sesui.com